2017-18 SUSTAINABILITY REPORT
FOR THE AIRPORT AUTHORITY

PASSENGER CENTERED
THIS YEAR, SAN SERVED A RECORD 22 MILLION PASSENGERS—UP 6.7% FROM 2016

COMMUNITY MINDED
Contracts totaling $159 MILLION for local businesses & $64 MILLION for small businesses were implemented

AIRPORT SERVICE QUALITY SURVEY RESULTS:
4.1 OUT OF 5 OVERALL SATISFACTION RATING
Completed construction on the TERMINAL 2 PARKING PLAZA and a larger, more efficient INTERNATIONAL ARRIVALS FACILITY

ANNUAL ECONOMIC IMPACT
NEARLY $12B VALUE BASED ON A 2018 STUDY

BUSINESS DRIVEN
Nonstop service to 70 INTERNATIONAL AND NATIONAL DESTINATIONS, with NEW SERVICE to Zurich, Switzerland and Frankfurt, Germany introduced in 2017

For more information, please visit SUSTAIN.SAN.ORG
At the heart of everything we do are three ideals: We are business-driven, passenger-centered and community-minded. Sustainability is the glue that holds those core ideals together.

CONTRIBUTING TO THE COMMUNITY
We strive to be a good neighbor who protects and supports our community’s quality of life.

At San Diego International Airport (SAN), sustainability means more than just conserving water and reducing waste. It means building a business with the future of our community in mind. We strive to be an enduring and resilient enterprise that promotes a more prosperous San Diego region.

Our Sustainability Report covers the strides we are taking to be among the most environmentally, socially and economically responsible airports in the world. Below, we highlight our key activities and accomplishments in 2017. For the full report, visit sustain.san.org

SUSTAINABILITY REPORT
2017 OVERVIEW

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ENHANCING THE TRAVEL EXPERIENCE
Our mission is to provide exceptional facilities and services that leave a lasting impression on passengers.

Easing Traffic on Harbor Drive
To help ease traffic on North Harbor Drive, the Airport Development Plan (ADP) proposes to move most airport-bound traffic onto a new roadway built on airport property.

Small & Local Business Development
SAN ensures that small and local companies in San Diego County have every opportunity to do business with the airport.

$157M in contracts went to Local Businesses & $63M went to Small Businesses.

New 2,900-Space Parking Plaza
A new parking structure in front of terminal 2 features a below-ground rainwater storage system with a capacity of nearly 100,000 gallons.

Accommodating international flight demand
We’re building a larger and more efficient international arrivals facility in Terminal 2. The $229.5 million facility is expected to open in June 2018.
**SUSTAINING FINANCIAL SUCCESS**  
*We position ourselves for business longevity*

**Economic Contributions**  
Developing new direct routes that serve San Diego contributes to the airport’s overall $10 billion annual economic impact for the region.

**Number of Non-Stop Routes:**  
*62 Domestic & 9 International*

$291 million in bonds issued  
Proceeds from our July bond sale will go toward funding vital capital improvement projects, including airfield and terminal enhancements.

**OPERATING WITH CARE**  
*We adhere to efficient and environmentally sound practices*

**SAN Signs Sustainability Declaration**  
This voluntary declaration calls for airports to develop, implement and expand initiatives that improve the sustainability and resilience of airports and their surrounding communities.

**Climate Impact**  
The Authority entered into an agreement with the Rocky Mountain Institute to grow SAN’s ‘The Good Traveler’ carbon offset program, which offset over 23 million air miles since its inception.

**EMPOWERING OUR WORKFORCE**  
*We invest in leaders, create an inclusive culture and keep employees engaged*

**Diversity celebrated at SAN**  
In addition to ‘Implicit Bias’ sessions, three cultural engagement sessions were hosted for employees throughout the year.

**Sustainability Champions of the Year: Green Concessions**  
A cross-departmental team of employees developed and launched the SAN Green Concessions Program, helping concession tenants operate more efficiently.