

## PASSENGER CENTERED



THIS YEAR, SAN SERVED A RECORD

**22 MILLION**  
PASSENGERS—UP  
6.7% FROM 2016

## COMMUNITY MINDED



Contracts totaling  
**\$159 MILLION**  
for local businesses &  
**\$64 MILLION**  
for small businesses  
were implemented

### AIRPORT SERVICE QUALITY SURVEY RESULTS:



4.1 OUT OF 5 OVERALL  
SATISFACTION RATING

Completed construction on  
the **TERMINAL 2 PARKING  
PLAZA** and a larger, more  
efficient **INTERNATIONAL  
ARRIVALS FACILITY**



The Quieter Home Program gained  
momentum receiving

**\$20 MILLION**  
IN FAA FUNDING



Completion of

**5.5 MW**  
OF SOLAR ARRAYS

Equivalent to powering  
**OVER 1,550 HOMES**  
FOR AN ENTIRE YEAR



## BUSINESS DRIVEN



BOND SALES RESULTED IN SAVINGS OF

**\$43.4 MILLION**  
REDUCED DEBT  
SERVICE COST

OVER THE NEXT 30 YEARS

Proceeds will go toward funding capital improvement  
projects for **AIRFIELD & TERMINAL ENHANCEMENTS**

Nonstop service to **70 INTERNATIONAL AND NATIONAL DESTINATIONS**, with  
**NEW SERVICE** to Zurich, Switzerland and Frankfurt, Germany introduced in 2017



# SUSTAINABILITY REPORT

## 2017 OVERVIEW



At the heart of everything we do are three ideals: We are business-driven, passenger-centered and community-minded. Sustainability is the glue that holds those core ideals together.

At San Diego International Airport (SAN), sustainability means more than just conserving water and reducing waste. It means building a business with the future of our community in mind. We strive to be an enduring and resilient enterprise that promotes a more prosperous San Diego region.

Our Sustainability Report covers the strides we are taking to be among the most environmentally, socially and economically responsible airports in the world. Below, we highlight our key activities and accomplishments in 2017. For the full report, visit [sustain.san.org](http://sustain.san.org)

### CONTRIBUTING TO THE COMMUNITY

We strive to be a good neighbor who protects and supports our community's quality of life.



#### Easing Traffic on Harbor Drive

To help ease traffic on North Harbor Drive, the Airport Development Plan (ADP) proposes to move most airport-bound traffic onto a new roadway built on airport property.

#### Small & Local Business Development

SAN ensures that small and local companies in San Diego County have every opportunity to do business with the airport.

**\$157M** in contracts went to Local Businesses & **\$63M** went to Small Businesses.

### ENHANCING THE TRAVEL EXPERIENCE

Our mission is to provide exceptional facilities and services that leave a lasting impression on passengers.



#### New 2,900-Space Parking Plaza

A new parking structure in front of terminal 2 features a below-ground rainwater storage system with a capacity of nearly 100,000 gallons.

#### Accommodating international flight demand

We're building a larger and more efficient international arrivals facility in Terminal 2. The \$229.5 million facility is expected to open in June 2018.

## SUSTAINING FINANCIAL SUCCESS

We position ourselves for business longevity

### Economic Contributions

Developing new direct routes that serve San Diego contributes to the airport's overall \$10 billion annual economic impact for the region.

Number of Non-Stop Routes:  
**62 Domestic & 9 International**

### \$291 million in bonds issued

Proceeds from our July bond sale will go toward funding vital capital improvement projects, including airfield and terminal enhancements.

## OPERATING WITH CARE

We adhere to efficient and environmentally sound practices

### SAN Signs Sustainability Declaration

This voluntary declaration calls for airports to develop, implement and expand initiatives that improve the sustainability and resilience of airports and their surrounding communities.

### Climate Impact

The Authority entered into an agreement with the Rocky Mountain Institute to grow SAN's 'The Good Traveler' carbon offset program, which offset **over 23 million air miles** since its inception.

## EMPOWERING OUR WORKFORCE

We invest in leaders, create an inclusive culture and keep employees engaged

### Diversity celebrated at SAN

In addition to "Implicit Bias" sessions, three cultural engagement sessions were hosted for employees throughout the year.

### Sustainability Champions of the Year: Green Concessions

A cross-departmental team of employees developed and launched the SAN Green Concessions Program, helping concession tenants operate more efficiently.

